## 317B.050 Investigation of complaints concerning licensees under this chapter.

- (1) The board shall receive complaints concerning any person licensed under this chapter relating to the licensee's business or professional practices.
- (2) The board shall review all complaints concerning any person licensed under this chapter.
- (3) The board may initiate an investigation on any complaint received or on its own volition and shall promulgate any administrative regulations necessary for the administration of the provisions of this section.
- (4) If, upon investigation, there appears to be a violation of this chapter, the board shall take the action it deems necessary under the provisions of KRS 317B.045.

Effective: July 12, 2012

**History:** Amended 2012 Ky. Acts ch. 152, sec. 24, effective July 12, 2012. -- Created 2003 Ky. Acts ch. 137, sec. 9, effective June 24, 2003.