

190A.100 Recreational vehicle dealer's prohibited actions.

A recreational vehicle dealer shall not do any of the following:

- (1) Fail to perform any warranty service work authorized by a warrantor in a reasonably competent and timely manner if a transient customer requests service work on a recreational vehicle of a line-make that the dealer is authorized to display and sell;
- (2) Make a fraudulent warranty claim to a warrantor;
- (3) Misrepresent the terms of any warranty;
- (4) Fail to perform any pre-delivery inspection functions as specified by the warrantor in a competent and timely manner;
- (5) Fail to accurately document the time spent completing each repair, the total number of repair attempts conducted on a single recreational vehicle, and the number of repair attempts for the same repair conducted on a single recreational vehicle;
- (6) Fail to notify the warrantor within ten (10) days subsequent to the second repair attempt on a defect which impairs the use, value, or safety of a recreational vehicle;
or
- (7) Fail to maintain written records, including a customer's signature, regarding the amount of time a recreational vehicle is stored for the consumer's convenience during a repair.

Effective: January 1, 2015

History: Created 2014 Ky. Acts ch. 27, sec. 10, effective January 1, 2015.