## (3) Goals

In developing such measures, the Secretary shall seek to—

- (A) address issues regarding risk adjustment, accountability, and sample size;
- (B) include the full scope of services that comprise a cycle of care; and
  - (C) include multiple dimensions.

## (4) Timeframe

## (A) Acute and chronic diseases

Not later than 24 months after March 23, 2010, the Secretary shall develop not less than 10 measures described in paragraph (2)(A).

## (B) Primary and preventive care

Not later than 36 months after March 23, 2010,<sup>1</sup> the Secretary shall develop not less than 10 measures described in paragraph (2)(B).

(July 1, 1944, ch. 373, title IX,  $\S 931$ , as added and amended Pub. L. 111–148, title III,  $\S 3013(a)(4)$ , title X,  $\S 10303(a)$ , Mar. 23, 2010, 124 Stat. 381, 937.)

#### References in Text

Section 285t of this title, referred to in subsec. (c)(2)(G), was in the original "section 485E", meaning section 485E of act July 1, 1944, which was renumbered section 464z–3 by Pub. L. 111–148, title X,  $\S$  10334(c)(1)(D)(i), Mar. 23, 2010, 124 Stat. 973, and is classified to section 285t of this title. The act of July 1, 1944, no longer contains a section 485E.

The Social Security Act, referred to in subsec. (c)(4)(A), is act Aug. 14, 1935, ch. 531, 49 Stat. 620, which is classified generally to chapter 7 (§301 et seq.) of this title. For complete classification of this Act to the Code, see section 1305 of this title and Tables.

March 23, 2010, referred to in subsec. (f)(4)(A), (B), was in the original "the date of enactment of this Act" which was translated as meaning the date of the enactment of Pub. L. 111–148 which added and amended this section, to reflect the probable intent of Congress.

## PRIOR PROVISIONS

A prior section 931 of act July 1, 1944, was renumbered 941 and is classified to section 299c of this title.

## AMENDMENTS

2010—Subsec. (f). Pub. L. 111–148, 10303(a), added subsec. (f).

SUBPART 2—HEALTH CARE QUALITY IMPROVEMENT PROGRAMS

# § 299b-33. Health care delivery system research

# (a) Purpose

The purposes of this section are to—

- (1) enable the Director to identify, develop, evaluate, disseminate, and provide training in innovative methodologies and strategies for quality improvement practices in the delivery of health care services that represent best practices (referred to as "best practices") in health care quality, safety, and value; and
- (2) ensure that the Director is accountable for implementing a model to pursue such research in a collaborative manner with other related Federal agencies.

## (b) General functions of the Center

The Center for Quality Improvement and Patient Safety of the Agency for Healthcare Re-

search and Quality (referred to in this section as the "Center"), or any other relevant agency or department designated by the Director, shall—

- (1) carry out its functions using research from a variety of disciplines, which may include epidemiology, health services, sociology, psychology, human factors engineering, biostatistics, health economics, clinical research, and health informatics;
- (2) conduct or support activities consistent with the purposes described in subsection (a), and for—
- (A) best practices for quality improvement practices in the delivery of health care services; and
- (B) that include changes in processes of care and the redesign of systems used by providers that will reliably result in intended health outcomes, improve patient safety, and reduce medical errors (such as skill development for health care providers in team-based health care delivery and rapid cycle process improvement) and facilitate adoption of improved workflow;
- (3) identify health care providers, including health care systems, single institutions, and individual providers, that—
  - (A) deliver consistently high-quality, efficient health care services (as determined by the Secretary); and
  - (B) employ best practices that are adaptable and scalable to diverse health care settings or effective in improving care across diverse settings;
- (4) assess research, evidence, and knowledge about what strategies and methodologies are most effective in improving health care delivery;
- (5) find ways to translate such information rapidly and effectively into practice, and document the sustainability of those improvements:
- (6) create strategies for quality improvement through the development of tools, methodologies, and interventions that can successfully reduce variations in the delivery of health care:
- (7) identify, measure, and improve organizational, human, or other causative factors, including those related to the culture and system design of a health care organization, that contribute to the success and sustainability of specific quality improvement and patient safety strategies;
- (8) provide for the development of best practices in the delivery of health care services that—
  - (A) have a high likelihood of success, based on structured review of empirical evidence;
  - (B) are specified with sufficient detail of the individual processes, steps, training, skills, and knowledge required for implementation and incorporation into workflow of health care practitioners in a variety of settings:
  - (C) are designed to be readily adapted by health care providers in a variety of settings; and
  - (D) where applicable, assist health care providers in working with other health care

providers across the continuum of care and in engaging patients and their families in improving the care and patient health outcomes:

(9) provide for the funding of the activities of organizations with recognized expertise and excellence in improving the delivery of health care services, including children's health care, by involving multiple disciplines, managers of health care entities, broad development and training, patients, caregivers and families, and frontline health care workers, including activities for the examination of strategies to share best quality improvement practices and to promote excellence in the delivery of health care services; and

(10) build capacity at the State and community level to lead quality and safety efforts through education, training, and mentoring programs to carry out the activities under paragraphs (1) through (9).

#### (c) Research functions of Center

## (1) In general

The Center shall support, such as through a contract or other mechanism, research on health care delivery system improvement and the development of tools to facilitate adoption of best practices that improve the quality, safety, and efficiency of health care delivery services. Such support may include establishing a Quality Improvement Network Research Program for the purpose of testing, scaling, and disseminating of interventions to improve quality and efficiency in health care. Recipients of funding under the Program may include national, State, multi-State, or multi-site quality improvement networks.

## (2) Research requirements

The research conducted pursuant to paragraph (1) shall—

- (A) address the priorities identified by the Secretary in the national strategic plan established under section 280j of this title;
- (B) identify areas in which evidence is insufficient to identify strategies and methodologies, taking into consideration areas of insufficient evidence identified by the entity with a contract under section 1395aaa(a) of this title in the report required under section 280j-2 of this title;
- (C) address concerns identified by health care institutions and providers and communicated through the Center pursuant to subsection (d):
- (D) reduce preventable morbidity, mortality, and associated costs of morbidity and mortality by building capacity for patient safety research;
- (E) support the discovery of processes for the reliable, safe, efficient, and responsive delivery of health care, taking into account discoveries from clinical research and comparative effectiveness research;
- (F) allow communication of research findings and translate evidence into practice recommendations that are adaptable to a variety of settings, and which, as soon as practicable after the establishment of the Center, shall include—

- (i) the implementation of a national application of Intensive Care Unit improvement projects relating to the adult (including geriatric), pediatric, and neonatal patient populations;
- (ii) practical methods for addressing health care associated infections, including Methicillin-Resistant Staphylococcus Aureus and Vancomycin-Resistant Entercoccus infections and other emerging infections; and
- (iii) practical methods for reducing preventable hospital admissions and readmissions:
- (G) expand demonstration projects for improving the quality of children's health care and the use of health information technology, such as through Pediatric Quality Improvement Collaboratives and Learning Networks, consistent with provisions of section 1320b-9a of this title for assessing and improving quality, where applicable;
  - (H) identify and mitigate hazards by—
  - (i) analyzing events reported to patient safety reporting systems and patient safety organizations; and
  - (ii) using the results of such analyses to develop scientific methods of response to such events:
- (I) include the conduct of systematic reviews of existing practices that improve the quality, safety, and efficiency of health care delivery, as well as new research on improving such practices; and
- (J) include the examination of how to measure and evaluate the progress of quality and patient safety activities.

# (d) Dissemination of research findings

# (1) Public availability

The Director shall make the research findings of the Center available to the public through multiple media and appropriate formats to reflect the varying needs of health care providers and consumers and diverse levels of health literacy.

# (2) Linkage to health information technology

The Secretary shall ensure that research findings and results generated by the Center are shared with the Office of the National Coordinator of Health Information Technology and used to inform the activities of the health information technology extension program under section 300jj-32 of this title, as well as any relevant standards, certification criteria, or implementation specifications.

## (e) Prioritization

The Director shall identify and regularly update a list of processes or systems on which to focus research and dissemination activities of the Center, taking into account—

- (1) the cost to Federal health programs;
- (2) consumer assessment of health care experience;
- (3) provider assessment of such processes or systems and opportunities to minimize distress and injury to the health care workforce:
- (4) the potential impact of such processes or systems on health status and function of pa-

tients, including vulnerable populations including children;

- (5) the areas of insufficient evidence identified under subsection (c)(2)(B); and
- (6) the evolution of meaningful use of health information technology, as defined in section 300jj of this title.

## (f) Coordination

The Center shall coordinate its activities with activities conducted by the Center for Medicare and Medicaid Innovation established under section 1315a of this title.

## (g) Funding

There is authorized to be appropriated to carry out this section \$20,000,000 for fiscal years 2010 through 2014.

(July 1, 1944, ch. 373, title IX, §933, as added Pub. L. 111-148, title III, §3501, Mar. 23, 2010, 124 Stat. 508)

#### PRIOR PROVISIONS

A prior section 933 of act July 1, 1944, was renumbered section 943 and is classified to section 299c-2 of this title.

# § 299b-34. Quality improvement technical assistance and implementation

## (a) In general

The Director, through the Center for Quality Improvement and Patient Safety of the Agency for Healthcare Research and Quality (referred to in this section as the "Center"), shall award—

- (1) technical assistance grants or contracts to eligible entities to provide technical support to institutions that deliver health care and health care providers (including rural and urban providers of services and suppliers with limited infrastructure and financial resources to implement and support quality improvement activities, providers of services and suppliers with poor performance scores, and providers of services and suppliers for which there are disparities in care among subgroups of patients) so that such institutions and providers understand, adapt, and implement the models and practices identified in the research conducted by the Center, including the Quality Improvement Networks Research Program; and
- (2) implementation grants or contracts to eligible entities to implement the models and practices described under paragraph (1).

# (b) Eligible entities

# (1) Technical assistance award

To be eligible to receive a technical assistance grant or contract under subsection (a)(1), an entity—

(A) may be a health care provider, health care provider association, professional society, health care worker organization, Indian health organization, quality improvement organization, patient safety organization, local quality improvement collaborative, the Joint Commission, academic health center, university, physician-based research network, primary care extension program established under section 280g-12 of this title, a Federal Indian Health Service pro-

gram or a health program operated by an Indian tribe (as defined in section 1603 of title 25), or any other entity identified by the Secretary; and

(B) shall have demonstrated expertise in providing information and technical support and assistance to health care providers regarding quality improvement.

#### (2) Implementation award

To be eligible to receive an implementation grant or contract under subsection (a)(2), an entity—

- (A) may be a hospital or other health care provider or consortium or 1 providers, as determined by the Secretary; and
- (B) shall have demonstrated expertise in providing information and technical support and assistance to health care providers regarding quality improvement.

## (c) Application

## (1) Technical assistance award

To receive a technical assistance grant or contract under subsection (a)(1), an eligible entity shall submit an application to the Secretary at such time, in such manner, and containing—

- (A) a plan for a sustainable business model that may include a system of—
- (i) charging fees to institutions and providers that receive technical support from the entity; and
- (ii) reducing or eliminating such fees for such institutions and providers that serve low-income populations; and
- (B) such other information as the Director may require.

# (2) Implementation award

To receive a grant or contract under subsection (a)(2), an eligible entity shall submit an application to the Secretary at such time, in such manner, and containing—

- (A) a plan for implementation of a model or practice identified in the research conducted by the Center including—
  - (i) financial cost, staffing requirements, and timeline 2 for implementation; and
  - (ii) pre- and projected post-implementation quality measure performance data in targeted improvement areas identified by the Secretary; and
- (B) such other information as the Director may require.

## (d) Matching funds

The Director may not award a grant or contract under this section to an entity unless the entity agrees that it will make available (directly or through contributions from other public or private entities) non-Federal contributions toward the activities to be carried out under the grant or contract in an amount equal to \$1 for each \$5 of Federal funds provided under the grant or contract. Such non-Federal matching funds may be provided directly or through donations from public or private entities and

<sup>&</sup>lt;sup>1</sup>So in original. Probably should be "of".

<sup>&</sup>lt;sup>2</sup>So in original. Probably should be "a timeline".